

quick & simple process workshops

select the package that's right for you

novismethodSM **limited express**

- Half-Day Introduction and Planning Meeting
- One-Day Current State Process Workshop and Assessment

novismethodSM **club express**

- NovisMethodSM Limited Express **PLUS** *
- Half-Day Customer Expectation Workshop and Assessment
- Half-Day Purpose & Focus Workshop

* May substitute Current State for Desired State Workshop

novismethodSM **premier express**

- NovisMethodSM Club Express **PLUS**
- One-Day Desired State Process Workshop and Assessment

Half-Day Introduction and Planning Meeting

Each package comes with a half-day introduction and planning meeting to set goals, dates and customer & stakeholder participation.

One-Day Current State Process Workshop and Assessment

Pick one customer role and one process and Novick Consulting will conduct a one-day workshop to gather the process, it's touch points and constraints. Novick Consulting will provide results and recommendations on improving the process.

Half-Day Customer Expectation Workshop

Pick one customer role and customers in that role and Novick Consulting will conduct a 1/2 day workshop to extract customer expectations and outcomes by which you can measure processes that serve that customer role.

Half-Day Purpose & Focus Workshop

Based upon customer expectations and outcomes identify purpose & focus toward measuring and meeting them.

One-Day Desired State Process Workshop and Assessment

Based upon the Current State Process Workshop Novick Consulting will conduct a one-day workshop to help you build a brand new, optimized process aligned to your customer goals.